

Submission to Yoorrook Justice Commission

From: Anonymous 597

Dated: 28 May 2024

Submission:

What has been your experience of the Victorian health system? Have you faced any challenges or barriers to accessing care?

Yes!

When [REDACTED] he sustained an injury to his neck, from a hose being pulled whilst playing with [REDACTED] dog. I took him to the local GP first and he sent us home, he then called us at 1030pm to advise I must go to emergency room the following day, however due to me being concerned, I went that night. immediately. I was met with instant discrimination. I was seen by multiple nurses and staff, not a single ALO though.

Is the mainstream health system culturally safe for you? Why or why not?

Absolutely not. They assumed I was a drinker and that I was a domestic violence victim etc. I was questioned by multiple nurses asking the same questions as each other but at different times. Assumptions were made purely based on my appearance.

What are examples of good practice or programs happening at ACCHOs that could be adopted more widely across the health sector?

ACCO in my area isn't any better.

What changes to the current health system would you like to see?

A complete overhaul of the academic learnings of Nurses/Drs/Health professionals in the curriculum from a TAFE / university level.

END OF SUBMISSION